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Limited Warranty

Horton Automatics (Seller) warrants to the Buyer all products they manufacture to be free from defects in material and workmanship, under normal use and service, for twelve months from the date product is placed in operation. The Seller's obligation under this warranty is limited to the repair or replacement at the factory, of any parts which shall be returned to the Seller with transportation charges prepaid and which after examination, prove to be defective. Said warranty shall not apply to such products which shall have been installed, altered, or repaired by any person not expressly authorized in writing for such purpose by the Seller, or subjected to misuse, negligence or accident. The aforesaid warranty is made expressly in lieu of other warranties, expressed or implied and in lieu of any other obligations or liabilities on the part of the Seller and the Seller neither assumes nor authorizes any person to assume for it any other liability or obligations in connection with the sale of such products to the Buyer.

There is no warranty of merchantability or fitness for any particular purpose, nor is there any warranty, expressed or implied, except as specifically stated above. seller shall not be liable for special or consequential damage, nor for claims of any third party against the buyer.

Generally, the installing distributor provides a one-year warranty covering the labor and transportation charges for defective parts replacement. If this is the customer's wish, it should be specified.



George T. Reed Jr.
President

December 6, 2006

To Facility Owners:

Horton Automatics takes the utmost care in designing door systems that provide safe passage for pedestrians. Our products, materials and subassemblies are engineered to ensure maximum safety.

Recently we have discovered that third-party manufactured or refurbished parts have been offered as "genuine Horton" parts. Please understand the risk that you take when operating an entrance that features unauthorized product copies. Products made or refurbished by a third-party do not meet Horton standards, are dangerous, and may pose unnecessary risks to pedestrians and the general public.

Horton advises you to demand that only genuine Horton parts are used in your Horton entrances. We also strongly recommend facility managers to scrutinize the supply chain to ensure that only genuine Horton parts are supplied.

Horton will not be responsible for any issues arising from installations with unauthorized, rebuilt or altered parts that are not genuine Horton parts. Horton also voids all warranties on products and systems containing any unauthorized copies or third-party rebuilt components. We advise that in the event of a malfunction you should first examine the system for unauthorized components.

Best regards,

A handwritten signature in black ink that reads 'George T. Reed Jr.' in a cursive script.

George T. Reed Jr.
President
Horton Automatics